

# Pulse Secure VPN Setup

## Step 1: Download and Install

- If Windows and Mac
  - Log into Portal at [portal.ferrum.edu](http://portal.ferrum.edu)
  - Under Applications, choose **iAssistant**
  - On the iAssistant page, hover your mouse over **Self-Service** and click **VPN Client Download**
  - Click the appropriate download link to start the download
  - Run the application/installer that you just downloaded and follow prompts to install the software.
- If IOS/Android Phone or Tablet
  - Download the “**Pulse Secure**” VPN app from your app store.

## Step 2: Setup

- Open the Pulse Secure application
- Click the + sign to add a new connection
  - Note that on phones and tablets, you may need to click on the “...” button and wording may vary slightly.
- In the Name box, type: **Ferrum**
- In the Server URL box, type: **sslvpn-2.ferrum.edu**
- Click **Add**

To connect over VPN, simply click the **Connect** button next to the Ferrum connection that you created. (*Note: The button text will change to “disconnect” for you to disconnect from Ferrum if you are already connected.*)