

Pulse Secure VPN Setup

Step 1: Download and Install

- If Windows and Mac
 - Log into Portal at portal.ferrum.edu
 - Under Applications, choose **iAssistant**
 - On the iAssistant page, hover your mouse over **Self-Service** and click **VPN Client Download**
 - Click the appropriate download link to start the download
 - Run the application/installer that you just downloaded and follow prompts to install the software.
- If IOS/Android Phone or Tablet
 - Download the “**Pulse Secure**” VPN app from your app store.

Step 2: Setup

- Open the Pulse Secure application
- Click the **+** sign to add a new connection
 - Note that on phones and tablets, you may need to click on the “...” button and wording may vary slightly.
- In the Name box, type: **Ferrum**
- In the Server URL box, type: **sslvpn-2.ferrum.edu**
- Click **Add**

To connect over VPN, simply click the **Connect** button next to the Ferrum connection that you created. *(Note: The button text will change to “disconnect” for you to disconnect from Ferrum if you are already connected.)*