Ferrum College utilizes the RAVE EMERGENCY ALERT system to communicate accurately and effectively to our campus community. RAVE EMERGENCY ALERT allows us to send notifications through multiple channels including e-mail, cell phone, and Twitter.

In our continuing effort to ensure our notifications are received the most effective way, the College is utilizing an opt-out system, which will allow us to send text message alerts to all students, faculty and staff who have a current cell phone number in our database.

RAVE EMERGENCY ALERT System FAQs

WHY ARE TEXT ALERTS IMPORTANT TO ME?
Alerts received at the right time can help keep you safe during an emergency. With our RAVE EMERGENCY ALERT system, warnings will also be sent to your mobile device, which is often the most effective and immediate method of communication.

WHAT TYPE OF ALERTS WILL I RECEIVE?
You will receive RAVE EMERGENCY ALERTS regarding extreme weather conditions, schedule changes, campus emergencies, and other important messages.

WHAT IF THE COLLEGE DOES NOT HAVE MY CURRENT CELL PHONE NUMBER?
If we do not have your current cell phone number, please update your information by logging into your iAssistant menu via Panther Portal > Applications > iAssistant. Hover over the Self-Service menu and click on Emergency Information Maintenance

WHAT IF I DO NOT WANT TO RECEIVE RAVE EMERGENCY TEXT ALERTS?
We strongly encourage everyone in the Ferrum College community to make certain they receive the text message alerts sent through the RAVE EMERGENCY ALERT system.

WHAT IF I WANT TO STOP RECEIVING RAVE EMERGENCY TEXT ALERTS?
If you want to stop receiving RAVE EMERGENCY TEXT ALERTS, reply to any received alert with STOP.

WHAT IF I TEXT STOP AND WANT TO UNDO IT?
If you want to reactivate your number and begin to receive RAVE EMERGENCY TEXT ALERTS again, simply text YES to 67283 and your number will be reactivated.

WHAT IF I DO NOT HAVE A CELL PHONE?
You will still receive RAVE EMERGENCY ALERTS sent to your ferrum.edu email.

*Ferrum College will not send spam to your cell phone number. Message and data rates may apply.*