

Participant Profile / Order Form

Welcome to Caremark's mail service prescription program. This program offers a convenient, cost-effective way to order prescribed maintenance medication for direct delivery to your home or workplace. We are pleased to provide this service to you and look forward to fulfilling your prescription needs in the future.

Instructions for New and Refill Prescriptions by Mail

Whether submitting a new or refill prescription through the mail, please remember to:

- Complete all of the information in sections A and B on page two of this form. For new prescriptions one Participant Information section must be completed for each person submitting a prescription.
- + Include check, money order, or VISA, MasterCard, American Express, or Discover Card number for copayment (if applicable).
- + Enclose original prescription or affix refill labels in the space provided. If space is needed for additional labels, please apply to any piece of paper and enclose it with this order form.
- + Mail order to:
Caremark
PO Box 659529
San Antonio, TX 78265-9529
- + Include signature in the certification section on the bottom of this form.
- + Checks returned for insufficient funds shall be subject to a \$15 processing fee.

An incomplete Participant Profile/Order Form will be returned to you with the original prescription unfilled, causing a delay in processing.

"No Refills Remain ... Call Your Doctor"

If your refill label notes the above, please contact your doctor and request a new prescription.

Important Information

The submission of this form, for you or any of your dependents, authorizes the release of all information to the Plan Sponsor, Administrator or Underwriter and authorizes the prescription to be filled with the generic equivalent when available and permissible by law, in accordance with your benefit plan design.

Caremark can not at any one time dispense more than the exact amount prescribed by your doctor or the day supply limit specified by your benefits plan, whichever is less. Caremark can not provide refills at the time of the original filling.

In connection with your benefit plan, Caremark may contact your doctor regarding your prescription. This may result in your doctor prescribing a different brand name product or a generic equivalent in place of your original prescription.

Please note: Consult your plan literature regarding possible differences in coverage or copayment between brands and generics.

Caremark Customer Service

7:00 a.m. - 9:00 p.m. Monday-Friday (CST)
8:00 a.m. -noon Saturday (CST)
www.caremark.com



Certification: I certify that information on this form is correct and further understand that any benefits under the Prescription Service programs are subject to my eligibility for and participation in the medical plan, and certify that I or my dependents for whom prescriptions are enclosed do not have primary prescription drug coverage under any other group medical plan. I also agree to reimburse the Plan sponsor to the extent of any benefit which is in excess of the amount payable under the medical plan.

Participant Signature _____ Date _____

